



Supporting Multiple Roles in JD Edwards Xe to 9.2

Table of Contents

ALLOut Security Solutions

ALLOut specializes in developing solutions for JD Edwards in World and EnterpriseOne (E1). Well over 300 of the most demanding JD Edwards users have implemented some or all of our solutions.

Our programs have been validation tested by Oracle as part of the partner certification process.

Our focus is on developing program products and providing training so you can use them yourself. For more intensive projects we have a growing network of service partners who will help implement the solutions.

Our solutions for E1 fall into several broad categories.

Reporting & Segregation of Duties – a suite of UBE programs that run within your E1 environment using the native JD Edwards security files to produce all the reports you require for Sarbanes Oxley compliance and/or for your own overview of your security set-up. Reports are ready to go and you do not need to do any preparatory work.

Conversions – a range of service based solutions that enable global lockdown (Deny ALL) for new sites, "open to closed" for existing sites and row security "Exclusive to Inclusive" conversion.

Resolving issues with role based menus (Menu Filtering) – our programs enable menu management in a grid with export to Excel.

Resolving issues with security (P00950) – our replacement program provides security management in a grid format – and it can be protected using action code security.

Resolving issues with multiple role assignment (P95921) – particularly the limitations of multiple roles (e.g. multiple roles do not work for Row security; action code generates conflicts, 40 role limits per user, no multiple groups in Xe and ERP8 etc). ALLOut software address these specific issues.

This paper focuses on the challenges of managing your security in today's ever changing environment and how the ALLOut toolset will help you to address these requirements.

Part 1: Benefits of Role Based Security

We explain the benefits of using role based security and why it is such a significant improvement on a "one role or group per user".

Part 2: Security Limitations in Xe – 9.2

We discuss the limitations of security in Xe-9.2 in relation to the support of multiple roles (or Groups). This section explains how ALLOut SuperGrids and ALLOut CombiRoles overcome these limitations.

Part 1: Benefits of Role Based Security

JD Edwards has invested significant resources into developing role based menus and security in E1.

The concept delivers tremendous benefits – but surprisingly few sites have actually implemented it. This is because there are significant limitations.

This section explains the concept and the benefits. The next section explains the limitations and how ALLOut has addressed each of these issues and enables full use of the concept from versions Xe right through to the latest.

The concept

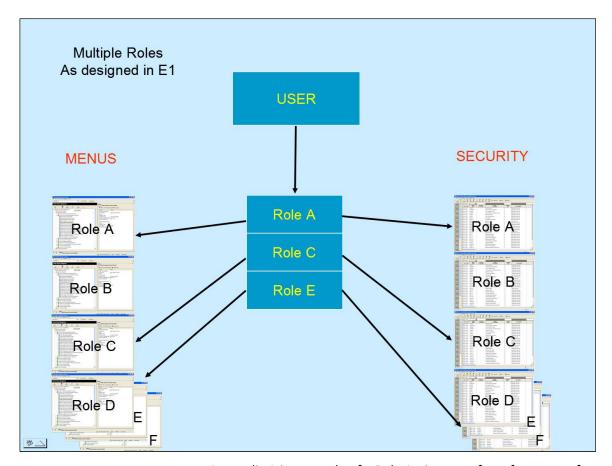
Instead of looking at a business in terms of users - with E1 roles you look at the businesses in terms of processes – voucher entry, payment approval etc.

Users come and go, get promoted, move departments – they inherently imply change.

Processes are relatively static. Once they are defined in E1 they are unlikely to change for years.

So if you can define your roles, then create menus and security – once in place, all you need to do is allocate one or more roles to a user and the job is done.

As a user's responsibility changes so the role assignment changes, but the underlying menus and security do not.



Appendix A is a sample of a Role Assignment form from one of our customers.

This is the top section. You can see how each E1 module is broken down into a logical process.

Assign Roles			
Finance Roles:		Manufacturing Roles:	
AR Close Period	03CLOSE	PDM Maintain Bill of Materials	30BOM
AR Credit & Collections	03CREDIT	PDM Maintain Routing	30ROUTE
AR Invoice	03INVOICE	Product Data Inquiry	30STD
AR Batch & Journal Posting	03POST	PDM System Setup	30SETUP
AR Cash Receipts	03RECEIPTS	SFM Shop Floor WO Planning	31PLANNER

Each role has a unique menu (created using Menu Filtering /Fine Cut) and associated security.

Roles are assigned to a user and the user is presented with what amounts to a customized menu and associated security settings.

Calculating the benefit of Process Roles

See Appendix C for a more detailed analysis.

The benefits break down into 2 areas.

Volume - It reduces the amount of security you need to set-up & manage by a factor of 10.

By defining security at a role level you will avoid the repetition inherent in user based or group based security.

In this example, our customer has 90 roles and about 15,000 lines of security.

In the previous group based structure they had over 250,000 lines.

Management – changing security on a day to day basis is now simply a matter of assigning and de-assigning roles.

The old way involved an hour or more for the security officer each time a user changed their job.

Similarly, for a new user, security and menus can be set up in minutes.

Part 2: Role based security and menus – how ALLOut provides the fix

Standard E1 enables you to define role based menus and security and then link more than one to a user.

The core program that achieves this is the Role Relationships program – P95921. This program works well as far as it goes but has some major limitations.

For many sites, the "90% right is 100% wrong" rule applies and they do not use any of the E1 multiple roles features and stick to a "one user one role" strategy.

ALLOut CombiRoles has a modified version of P95921 that provides fixes to the limitations of standard E1.

Now you can take full advantage of multiple roles for menus and security in all versions of E1 – Xe through to 9.1.

Multiple Roles for menus and security – the way it should work

The standard Role Relationships program P95921 assigns menus and security to a user.

In this way a user has their menu structure and security aligned.

When set-up correctly, if a user is assigned multiple roles then they see the corresponding menu structure and receive the appropriate security.

However, there are significant limitations that inhibit the implementation of this strategy.

Multiple Roles for Xe and ERP8

Maybe we should start by saying that multiple security roles does not work in Xe or ERP8.

However, multiple menu roles do.

To achieve any of the benefits described above you need to use **ALLOut CombiRoles**.

Keeping Menus, Security and Roles in sync – ALLOut SuperGrid

Having committed to using multiple roles for menus and security, it is important that you maintain all three in synchronization. When you grant access to a new option on a menu you need to create the corresponding security for that program. The **ALLOut SuperGrid** grid program (see Appendix B) enables you to very easily see all menus and security for roles and adjust accordingly.

Role based Menu Filters (Fine Cut) do not merge in Tools Release prior to 8.97

When using menu filtering and role based menus in standard E1 a user has to switch between menus causing considerable confusion. Many E1 sites do not use role based menus because of this problem.

The Menu-Merge feature of the **ALLOut CombiRoles** module merges the task views and provides a single menu structure.

Action Code Conflicts

When you create action code security you will create it within a role. You will then assign multiple roles to a user. This works fine until you have combinations of "Y" and "N" settings for a user. The standard role sequencer has a partial fix for this problem. **ALLOut CombiRoles** will identify the conflicts and create a "Y" setting so that a user has the same authority as their most powerful role. In this way you can ignore the roles sequencer.

Row and Business Unit (type 4) security do not merge

Standard E1 will only assign one set of row security from a role to a user – i.e. multiple roles do not work for row security.

With **ALLOut CombiRoles** you create row security in dummy roles on the basis of one role per branch/plant. You then assign the row security roles (one or more) to a profile using **ALLOut CombiRoles**. ALLOut then merges the row security.

Row security optimization

Because of the ASCII sort sequence, if you use a coding system for branch/plants that include numbers and letters; it can be very difficult to make sure your row security settings do not over-lap. This can lead to performance problems.

ALLOut CombiRoles has a row security optimizer that removes overlaps. Thus "1 to A" and "2 to B" become "1 to B".

Roles within Roles

Many sites adopt a strategy based on small, task based, roles and then want to group these together into conventional roles. **ALLOut CombiRoles** enables "roles within roles" by accumulating security settings together into a single role.

Role allocation Limitation

Standard E1 will only recognize about 40 roles (varies depending on version) assigned to a user. Thus – if you have a super user that needs all roles then you have a problem. **ALLOut CombiRoles** "roles within roles" feature overcomes this by accumulating security into, literally, a "CombiRole".

Form

Appendix A: Sample Role Assignment This list has about 100 roles covering most E1 modules and is part of the companies' standard role assignment form.

> Customer is on ERP 8 and is using ALLOut CombiRoles to achieve menu and security merging.

Assign Roles			
Finance Roles:		Manufacturing Roles:	
AR Close Period	03CLOSE	PDM Maintain Bill of Materials	30BOM
AR Credit & Collections	03CREDIT	DM Maintain Routing	30ROUTE
AR Invoice	03INVOICE	☐ Product Data Inquiry	30STD
AR Batch & Journal Posting	03POST	☐ PDM System Setup	30SETUP
AR Cash Receipts	03RECEIPTS	SFM Shop Floor WO Planning	31PLANNER
Accounts Receivable Inquiry	03STD	Shop Floor Inquiry	31STD
AR System Setup	03SETUP	Shop Floor System Setup	31SETUP
AP Close Period	04CLOSE	☐ MFG Maintain Forecasts	34FORECAST
AP Payments (Write Checks)	04PAYMENT	☐ MFG Material Planning	34MPS
AP Batch & Journal Posting	04POST	☐ MFG Master Scheduling	34MS
AP Voucher Entry	04VOUCHER	MFG Capacity Resource Planning	34RRP
Accounts Payable Inquiry	04STD	Manufacturing Inquiry	34STD
AP System Setup	04SETUP	☐ Manufacturing System Setup	34SETUP
☐ GL Budgets	09BUDGET		
GL Close Period	09CLOSE		
GL Multi-Currency	09CURRENCY	Purchasing Roles:	
GL Journal Entry	09JOURNAL	PR Purchase Order Entry	43ORDERS
GL Journal & Batch Posting	09POST	☐ PR Supplier Price Maintenance	43PRICE
GL Reconciliations (Bank)	09RECON	☐ PR Goods Receipt	43RECEIPTS
GL Financial Reporting	09REVIEW	☐ PR Approve / Release Orders	43RELEASE
GL Advanced & Technical	09TECH	☐ PR Non-Stock Requisitioning	43REQNS
☐ GL Treasury	09TREASURY	PR Maintain Supplier Master	43SUPPLIER
General Accounting Inquiry	09STD		
GL System Setup	09SETUP		
FA Maintain Assets	12MAINT	Quality Assurance Roles:	
FA Depreciation & Adjustment	12POST	☐ IM QA Lot Maintenance	41QALOT
FA Transfers & Disposals	12TRANSFER	QA Lot Inquiry	41QASTD
Fixed Assets Inquiry	12STD		
☐ FA System Setup	12SETUP		
PDM Cost Maintenance	30COSTS	Sales Order Management Roles:	
SFM Mfg Accounting	31ACCOUNT	SO Credit Order Entry	42CREDIT
SFM Mfg Account J/E Post	31POST	SO Maintain Customer Master	42CUSTOMER
☐ IM Inventory Accounting	41ACCOUNT	SO Invoicing	42INVOICE
☐ TM Post Freight to G/L	49POST	SO Marketing Reporting	42MKTRPT
☐ TM Freight Voucher Entry	49VOUCHER	SO Order Entry	42ORDERS
☐ JC Project Entry / Maintenance	51MAINT	SO Credit Order Price Change	42PRIADJCM
☐ Job (Project) Cost Inquiry	51STD	SO Order Price Change	42PRIADJSO
☐ JC System Setup	51SETUP	SO Pricing Maintenance	42PRICING

		SO Order Release	42RELEASE
		SO UDC Table Maintenance	42UDC
Foundation Roles:		Sales Order Inquiry	42STD
Address Book Maintenance	01MAINT	☐ Sales Order System Setup	42SETUP
Address Book Inquiry	01STD		
☐ AB System Setup	01SETUP		
		Transportation Roles:	
		☐ TM Daily Operations	49ADMIN
Inventory Management Roles:		☐ Transportation Inquiry	49STD
☐ IM Maintain Item Information	41ITEM	☐ Transportation System Setup	49SETUP
☐ IM Physical Inventory/Cycle Count	41RECON		
☐ IM Inventory Adjustments	41TRANS		
☐ Inventory Inquiry	41STD		
☐ Inventory System Setup	41SETUP		
Warehouse Roles:		System Interfaces:	
WM Material Handling	46MATL	E Pedigree	55EPED
☐ WM Receiving	46RECEIVE	Hyperion	55HYPERION
☐ WM Process Requests	46REQUEST		
☐ WM Shipping	46SHIP	System Administration:	
☐ Warehouse Inquiry	46STD	System Administrator	94STD
☐ Warehouse System Setup	46SETUP	CNC	96STD
		System Setup	98STD

Appendix B: ALLOut SuperGrid

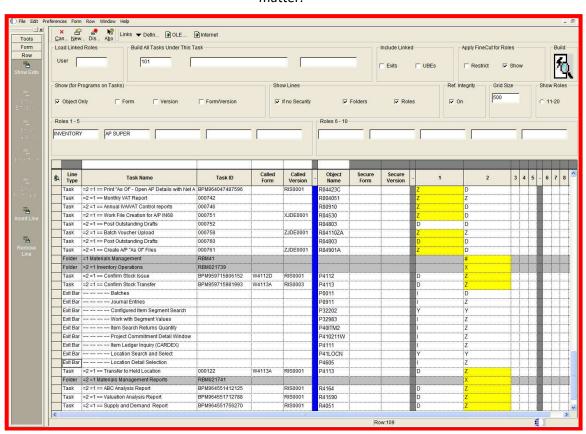
Standard EnterpriseOne has some very nice features that enable the use of fine cut (menu manager) for menus and the assignment of multiple menus to a user.

If you are also using security at the multiple role level you need a means of keeping your roles, menus and security in synchronization.

In the following example you can see the menu structure for two roles, INVENTORY and AP SUPER, the menu structure (in yellow) and the security associated with each role. You can also see the programs behind the exits

With this program you can -

- Change the Menu Filter in the Grid and click on the "Update Menu" form exit
- Change the Security in the grid and click on the "Update F00950" form exit.
- Automatically generate default security for new roles
- Export to spreadsheet for off-line review
- Keeping all three in synchronization now becomes an easy matter.



Appendix C: Using Multiple Roles – The Numbers

Customer experience – a New Jersey based pharmaceutical company.

They licensed another 3rd party product in 2003 and struggled to make effective use of it.

They did not manage to use the components methodology to convert from open to closed.

They then licensed ALLOut and used the Project+ process to convert from open to closed.

They also used the CombiRoles module to implement multiple roles in Xe.

Number of Users - 400

	Old	New
Number of Roles		90
Size of F00950	250,000 (open System)	13,000 (now a closed system)

The customer has set-up their roles, menus and security so they are all in synchronization. This was not possible to do with either standard E1 or with the other 3rd party solution.

Because of this they have reduced the complexity and so achieved significant savings in the time it takes to set-up a new user and eliminated mistakes.

	Standard E1	Other Solution	ALLOut
Time to set-up new user security	40 minutes	15 Minutes	10 Minutes for both (done at same time)
Time to set-up new users menu	10 Minutes	10 Minutes	
Total time	50 Mins	25 Mins	10 Mins